

March 1, 2011

Renovco
Attn; President

This letter of praise and recognition was in order. After living with my 30+ year old bathrooms, I had to do something. I finally got the courage to get a few quotes and decided that Renovco, was the company for the job. From your salesrep, project manager and the renovation experts I am so glad that we engaged your services...

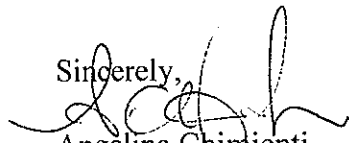
Your salesrep, Alex was informed, courteous and took the time to enlist the tasks and job that was needed for the renovations.

However, your project manager, Shamin, is exceptional. She took on the job with great interest and became my right hand person. I felt that I was in good hands and I trusted her judgment. Her management skills for scheduling between the plumber and electrician were well executed... With her high professional standards and work ethics, I was able to entrust her judgment, design, and product knowledge from the 1st day... Her daily visits impressed me on how important this job was unfolding and that the tasks were handled to the utmost standards. No wonder, Renovco rec'd the consumer's award for 2010 and will most likely do so for 2011..

Last but not least, the actual heros for the renovation project are Manny and Roberto from Concepts Prestige.. Their technical skills were exceptional second to none. They were extremely careful in minimizing the dust and dirt caused especially from the demolition. You can tell when someone takes pride in their work and both Manny and Roberto show these qualities. They take every detail and consideration into account. As an example the shower kit that was installed was perfectly leveled. You didn't have to second guess and review their work. If I could place them in a category, I would definitely place them as a Mike Holmes standard, superior....George and I THANK YOU for giving us a stress free renovation...

Thank you for a great renovation experience... Definitely will recommend to my neighbors, family and friends...

Sincerely,



Angelina Chimienti
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Kirkland, Quebec
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cc. Shamin
cc. Concepts Prestige, Manny and Roberto